



office of the
independent
adjudicator

'for students in higher education'

University of Northampton International College (UNIC) Annual Statement for 2018

This is the Annual Statement for University of Northampton International College (UNIC) for the calendar year ended 31 December 2018.

Student Numbers

University of Northampton International College (UNIC) was categorised as a delivery partner for the purposes of the OIA core subscription for 2018. The OIA does not collect student number data for its delivery partner members and does not hold contextual information about the size and nature of each delivery partner member's provision. Therefore, the OIA does not calculate median data for its delivery partner members.

i OIA Band: This refers to the OIA subscription bands. See the relevant definition for more information.

Complaints data for 2018

University of Northampton International College (UNIC) joined the OIA Scheme during 2018.

Annual Statements with complaints data are only issued in relation to providers which have been OIA members for the whole of the relevant calendar year. Providers which join the OIA Scheme during the relevant calendar year are not included in the OIA's data-set for calculating median data for each OIA Band for that calendar year.

An Annual Statement, with complaints data, will be issued for University of Northampton International College (UNIC) for the calendar year ended 31 December 2019, provided that University of Northampton International College (UNIC) remains an OIA member throughout that year.

Information about the total number of complaints received and closed by the OIA in 2018 can be found in the OIA's Annual Report for 2018 on the OIA's [website](#).

Complaint Categories

Academic Status

Complaints which are related to academic appeals, assessments, progression and grades.

Service Issues (Contract)

Complaints which are related to the course or teaching provision, facilities and supervision.

Financial

Complaints relating to finance and funding: e.g. fees and fee status, bursaries and scholarships.

Academic misconduct, plagiarism and cheating

Complaints which are related to academic offences including plagiarism, collusion and examination offences.

Discrimination and Human Rights

Complaints where the student claims there has been any form of discrimination, including harassment, and where he or she claims his or her Human Rights have been breached.

Disciplinary matters (not academic)

Complaints which are related to disciplinary proceedings for non-academic offences.

Not Categorised

Welfare and Accommodation

Complaints relating to support services, e.g. counselling, chaplaincy, assistance for international students and accommodation issues.